



Ohio State Renters Guide 2008-2009



Undergraduate Student Government
Ohio Union, Room 117A
1961 Tuttle Park Place (Ohio Stadium)
Columbus, OH 43210
614-292-2101
www.usg.osu.edu



Dear OSU Student,

Thanks you for reading the 2008-2009 edition of the Ohio State University Renting Guide. This publication has been provided by the Undergraduate Student Government's Student Life Committee to hopefully make your search for housing in the off campus area a little easier and help you make informed choices. The next page will give you an idea how the results were formulated with the help of the Student Life Assessment office. The Renting Guide is one of USG's several initiatives this year. Please check out our website to see all the other ways USG has been working to make this campus better for the students. Also, please feel free to contact us if you have any questions, concerns or feedback for how USG might better serve you.

Enjoy the renting guide and GO BUCKS!

Christina Wernery
Director
Student Life Committee
wernery.3@osu.edu

Peter Koltak
USG President
koltak.5@osu.edu

Amanda Graver
USG Vice President
graver.10@osu.edu

www.usg.osu.edu

Realtor Evaluations

The data in the following report are intended to provide useful information about how previous OSU students living in rental properties perceived the level of service they received from their rental company. Survey participants were asked to complete nine online questions relevant to their experience with their respective rental company the previous year. The Undergraduate Student Government Renters Guide survey was administered in the autumn of 2008 to a random sample of 2,000 undergraduate students who live off campus. The survey received 264 responses yielding a response rate of approximately 13%.

In Autumn 2008 the Renters Guide survey was revised from previous versions of the survey. The results for each of the nine questions are presented one at a time, with the companies listed in alphabetical order. The accompanying scores are then presented in graphical or table format. We hope that this guide will continue to be a useful tool in helping you decide from whom to rent. However, it is important to gather as much information as possible before making your rental decision. A great resource for such information is the Off-Campus Student Services Office, located in the rear of the Longs Book Store office. For additional help in finding housing, moving in, living off-campus, and moving out, go to <http://www.offcampus.osu.edu/housing.asp>. We wish you good luck in your renting process.

Methodology

Students were contacted regarding the survey via their e-mail in November 2008. The survey was administered to a sample of 2,000 students living in the off campus. The e-mail directed students to an online survey that was active beginning December 4, 2007 to December 15, 2007. A total of 264 renters responded to the survey.

The results were sorted by questions and rental company, and the results of each question were tabulated. The score of each of the nine questions were obtained by assigning a value to each response, and then calculating the mean of those values. N/A, not sure, and refused responses were not considered in calculating the scores. Appropriate responses from individuals who indicated that they do not currently rent in the off-campus area and/or did not rent during the previous year were also not considered. Each individual question required at least four individual responses for each rental company before the data would be reported for each individual property manager or landlord. As a result each rental company may have varying detail on individual questions, as those with fewer than four responses on individual questions are not included.

The scales for each individual question are reported at the top of each chart or table below. It is important to note that a score received by a company that is higher than a score received by some other company is not necessarily statistically or significantly higher.

Disclaimer

In publishing this information, neither the Undergraduate Student Government nor The Ohio State University are endorsing or supporting any company or business over any other; this survey simply provides a direct report of tenant opinions. Because the data contained in this section reflects opinions, different interpretations are possible. The above mentioned organizations assume no responsibility for reader, tenant, or prospective tenant interpretation or reaction to the data. Nothing contained in this data analysis is intended to give legal advice. If you have any questions regarding the law or its application to a give situation we suggest you consult the OSU Student Housing Legal Clinic or another attorney service.

Summary of Data

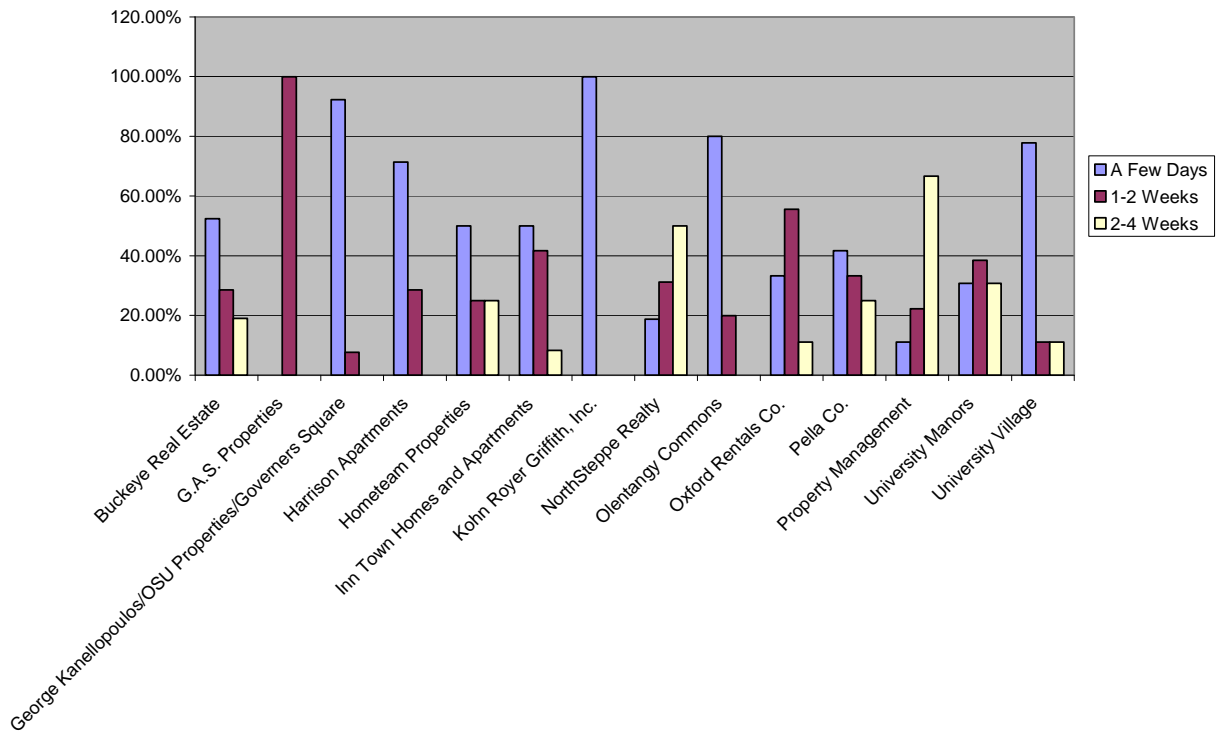
USG Renters Guide Survey

Below is a list of all realtors included in the report.

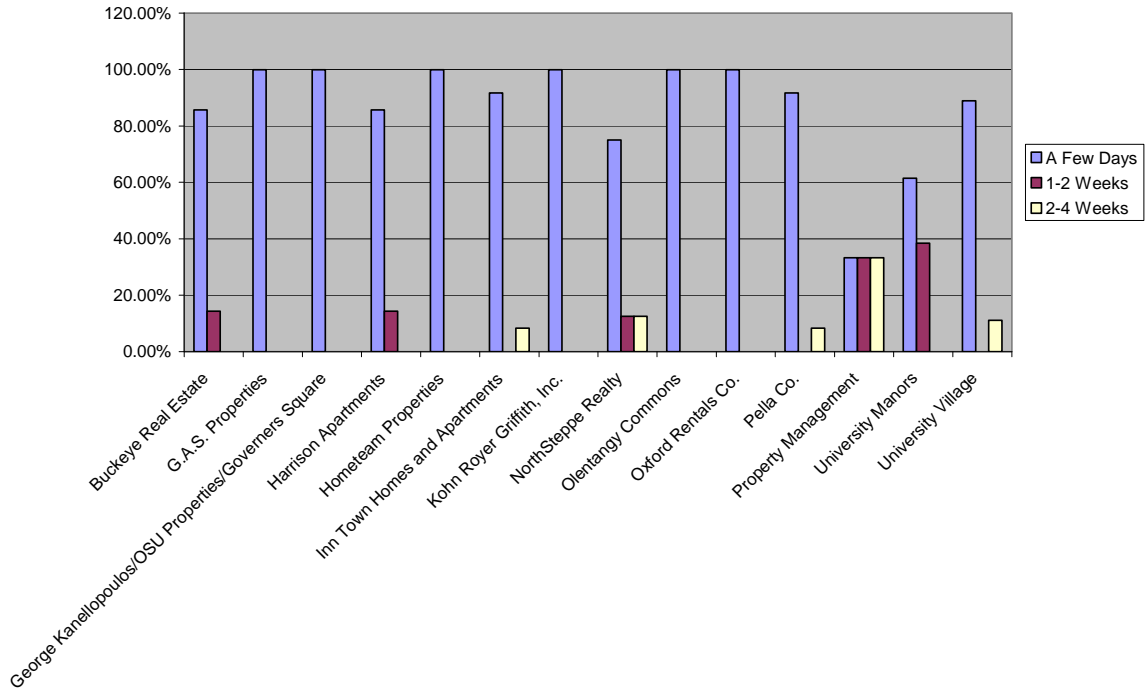
	Number of Individual Responses
Buckeye Real Estate	21
G.A.S. Properties	4
George Kanellopoulos/OSU Properties/Governors Square	13
Harrison Apartments	7
Hometeam Properties	4
Inn Town Homes and Apartments	12
Kohn Royer Griffith, Inc.	4
NorthSteppe Realty	16
Olentangy Commons	5
Oxford Rentals Co.	9
Pella Co.	12
Property Management	9
University Manors	13
University Village	9

Results

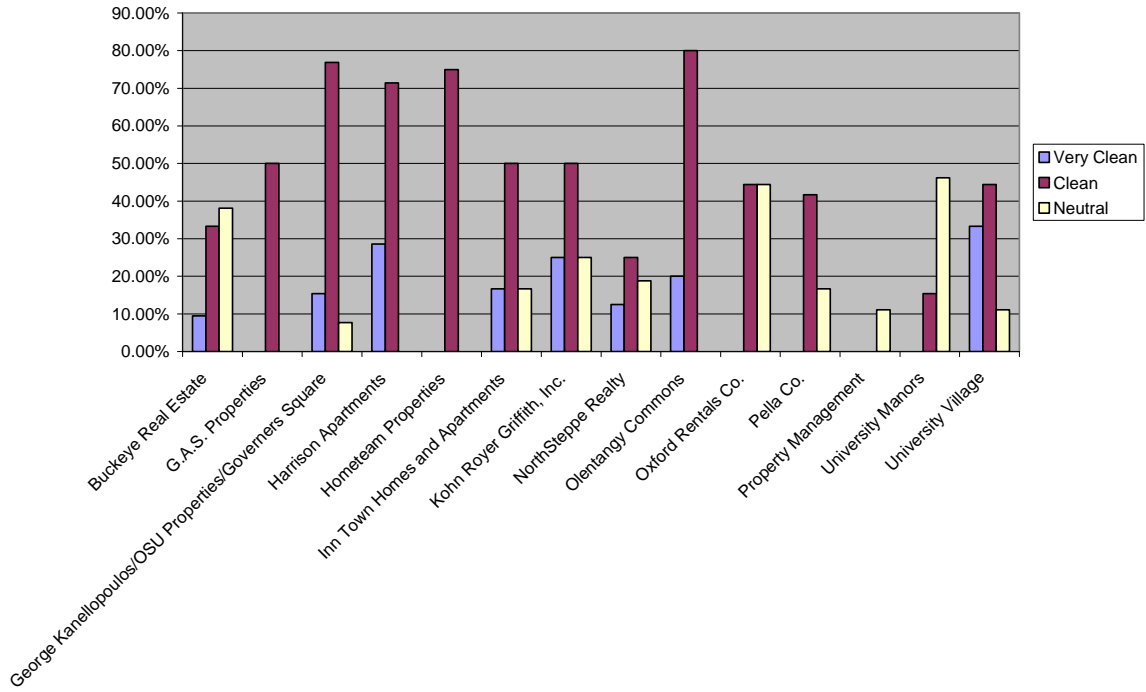
How soon does your realtor attend to general maintenance concerns?



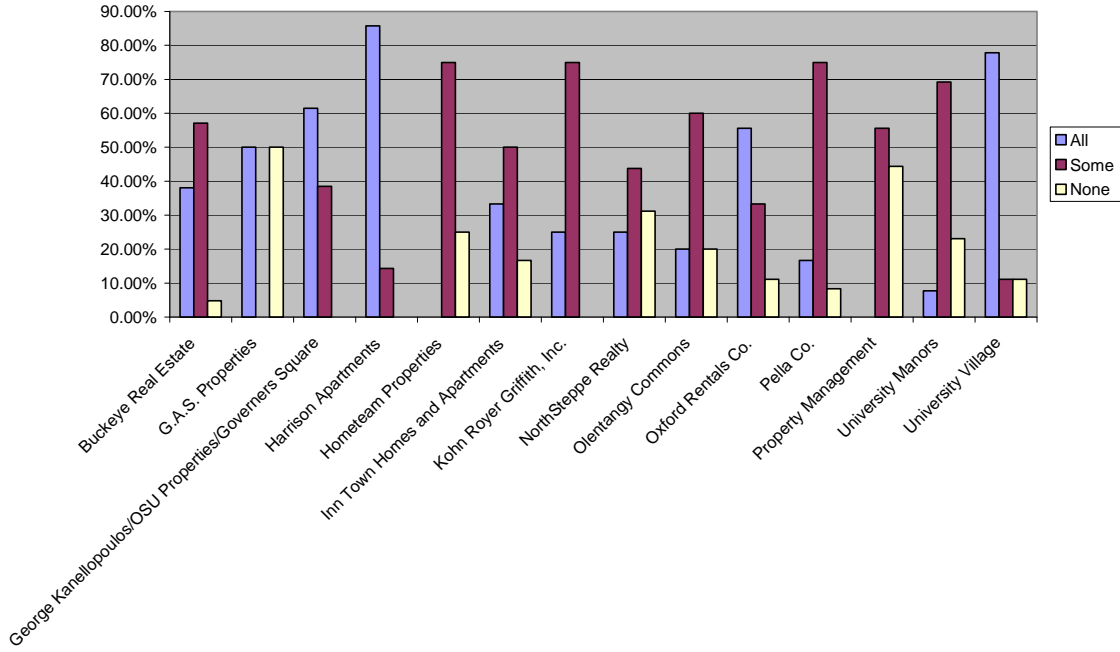
How soon does your realtor attend to emergency maintenance requests?



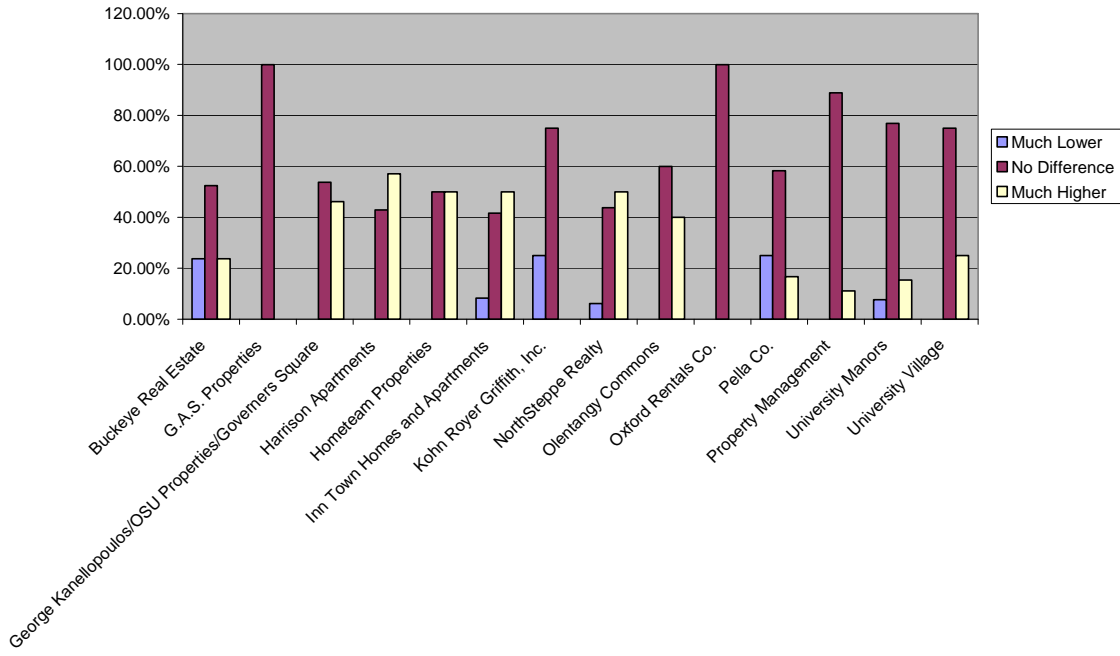
How clean was your rental property at the time of your move-in?



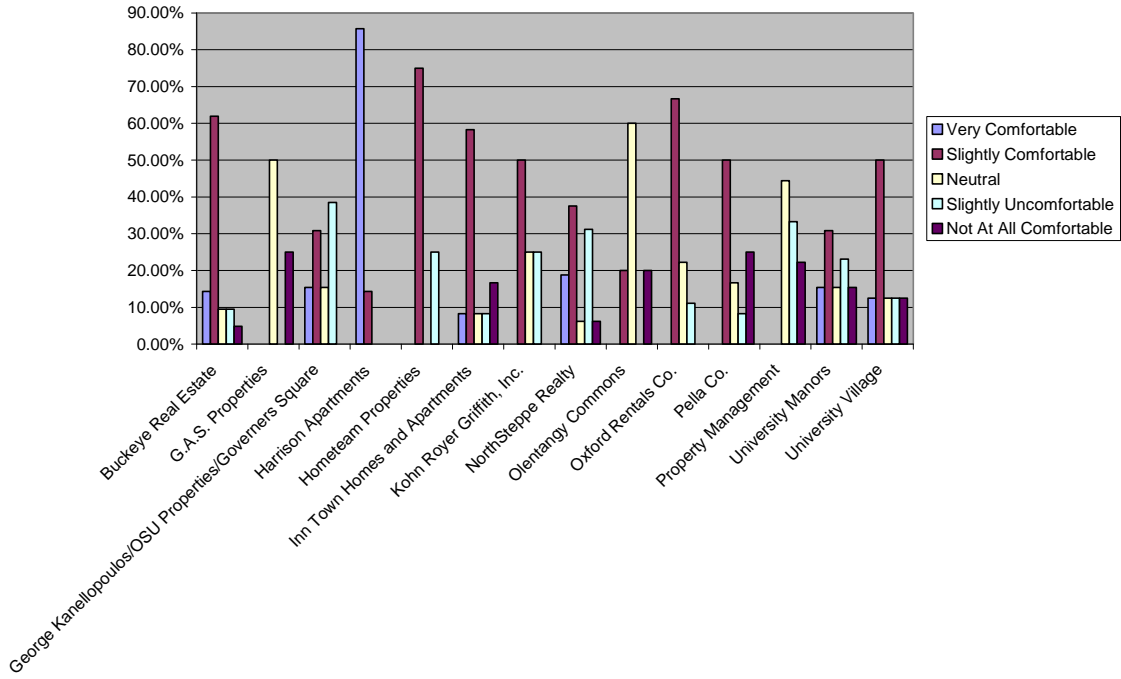
If your realtor agreed to complete repairs before your move-in, how many were completed on time?



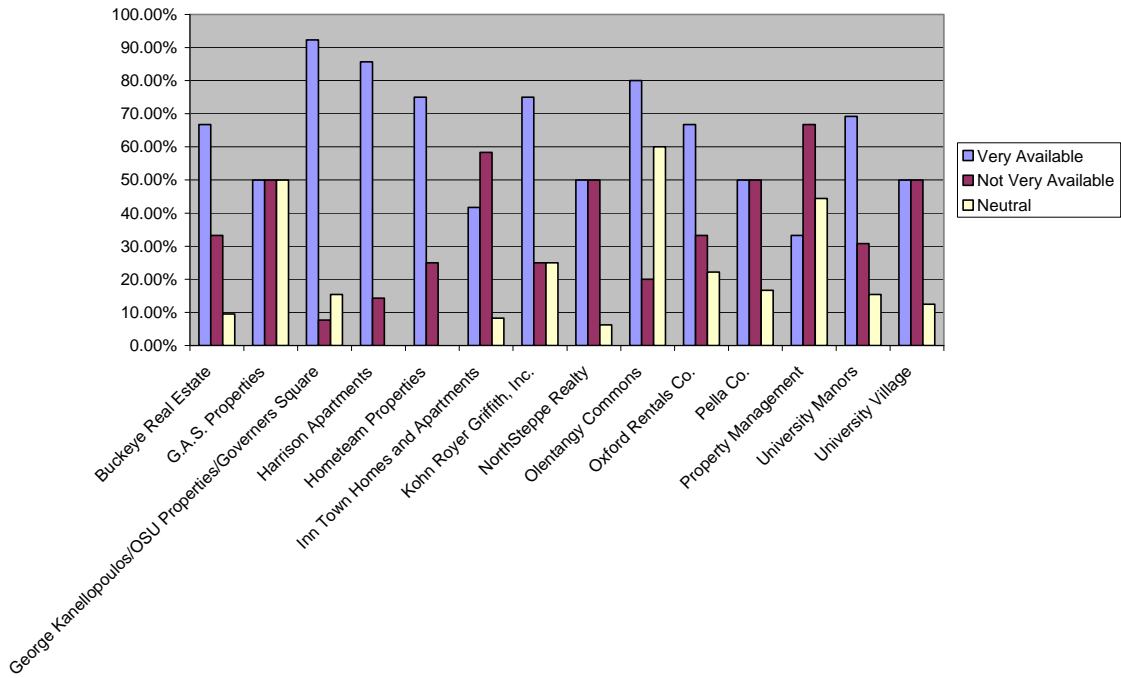
How do you feel your overall rental costs (including utilities) compare to similar properties in the area?



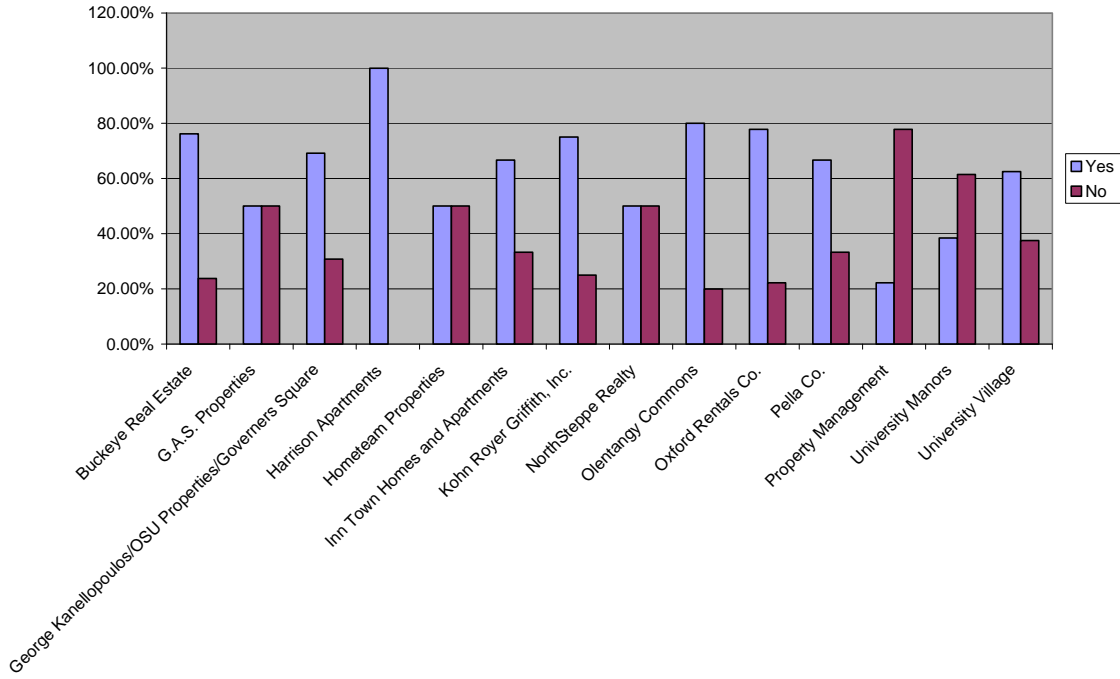
In general, how confident do you feel that your property is safe from theft and burglary?



How available is parking at your rental property?



Would you rent from your current realtor in the future?



Please rate the overall performance of your realtor.

